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November 8, 2004

RECEIVED

Marlene H. Dortch, Esq.  
Secretary  
Federal Communications Commission  
445 - 12th Street, SW, Room 8B201  
Washington, DC 20554

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Federal Communications Commission  
Office of Secretary

Re: IP-Enabled Services Telecommunications Relay Services and Speech-to-Speech  
Services for Individuals with Hearing and Speech Disabilities  
CG Docket No. 03-123 and CC Docket Nos. 90-571 and 98-67  
**Notice of Oral Ex Parte Communication**

Dear Ms. Dortch:

I am writing this letter to report that on November 5, 2004, James Sorenson, Chief Executive Officer of Sorenson Media, Inc., Pat Nola, Chief Operating Officer of Sorenson, Dave Johnson, Vice President of Outreach of Sorenson, and the undersigned as counsel to Sorenson, met with Jay Keithley, Deputy Chief of the Consumer and Governmental Affairs Bureau, Thomas Chandler, Chief of the Disability Rights Office of the Consumer and Governmental Affairs Bureau, Gregory Hlibok of the Disability Rights Office and Mark Stone, Deputy Chief of the Telecommunications Consumer Division of the Enforcement Bureau concerning the above-referenced proceeding. During the meeting, the Sorenson representatives discussed the potential impact of speed of answer requirements, including a description of their investments in additional call centers and the difficulty of obtaining qualified interpreters for VRS; the potential time frames for meeting potential speed of answer requirements; how requiring state certification of VRS providers would reduce the choices available to Deaf users of the service; and the need for regulations that are consistent with reasonable business models.

In accordance with the requirements of Section 1.1206 of the Commission's rules, the original and five copies of this letter are being submitted to your office on this date and copies of this letter are being sent to the Commission participants.

Please inform me if any questions should arise in connection with this letter.

Sincerely,

J.G. Harrington  
Counsel to Sorenson Media, Inc.cc: Jay Keithley  
Thomas Chandler  
Gregory Hlibok  
Mark Stone